



**As many of you have probably already heard...read in your mail...or saw on our Facebook page...the City of Three Forks did test positive for levels of arsenic above DEQ's drinking water standards.**

*"Water sample results received during the 1st quarter of 2019, taken at the treatment plant for well 2, showed Arsenic to be 0.067 mg/L. This is above the total Arsenic maximum contaminant level (MCL) of 0.010 mg/L."*

### **What happened? What is being done?**

The arsenic treatment plant for well 2 failed and has been shut down. If you think about our treatment plant like a giant "Britta" filter, the charcoal (our media) has absorbed all it can. The first step is to find a supplier for new media to replace what is in the treatment plant. Once that occurs, the Water Operators will take samples at the well and test the water PRIOR TO BRINGING THIS WELL BACK ONLINE. The City has voluntarily increased its monitoring requirements from annual testing to quarterly.

Please feel free to share this information with all the other people who drink this water, especially those who may not have received this notice directly. We have posted this notice at the local banks, on our website, Facebook, this email, and stuffed an envelope to EVERY utility customer (even our "sewer only" customers). However, many folks are not online or haven't ventured out in the cold to check their mailbox yet. Print this or call them up and share with those you believe may not have heard this news yet.

## Speaking of not venturing out to get the mail...

Well, we are experiencing some of the coldest temperatures on record (without wind chill factoring in!).

City Hall has received several calls over the weekend and today regarding no water coming into homes at any tap. **Your service lines are probably frozen.**

### WHAT CAN I DO TO FIX IT?

Place a heater where your water line enters your home (most often in a basement, crawl space or under a mobile home "skirting"). This will help warm the pipe and get it to thaw out. This may take several hours. Ensure you know where your shutoff valve is (typically immediately after your meter). As the ice thaws it may crack the meter and cause a burst of water to rush out. Turn off the valve if this happens and alert us by calling City Hall at 285-3431 during business hours. If after business hours you may call 539-6905.

**Happy to help.**

As always, give us a call if you need more information. 285-3431